



January 8, 2023

Dear valued customer,

Recent media reports have publicized the acquisition by Adisseo of Nor-Feed, QTI's exclusive partner in the area of botanical products. Adisseo has been a longstanding minority shareholder of Nor-Feed, and as part of the corporate founders' succession plan has now become majority shareholder of the company.

You may have questions about this change and any resulting impact on your business. Nor-Feed would seek to provide assurance to you, our customer, that we fully expect our ability to serve the US market to only continue to improve.

The agreement with Adisseo provides that Nor-Feed's current management team remains in place independently directing its R&D, production, and sales network. Nor-Feed continues to operate as an autonomous company. Consequently, the exclusive partnership in the botanicals area between QTI and Nor-Feed will continue and nothing will change for you, our customer, with regard to products and services.

QTI and Nor-Feed are jointly excited about our continued collaboration, the further strengthening of our business relationship with you, and supporting the beneficial use of botanicals within your company.

In addition, we wish you a good start into the year 2023.

Sincerely,

A handwritten signature in black ink, appearing to read 'O. Clech'.

Olivier Clech  
President  
Nor-Feed Holding SAS

A handwritten signature in blue ink, appearing to read 'T. Lohrmann'.

Troy Lohrmann  
President/CEO  
Quality Technology International